OWNER RESOURCES / EVERYDAY CARE MADE EASY

Care & Maintenance



AUTHTERRA is made for everyday living. Keep your surfaces looking their best with warm water, a small amount of mild dish soap and a soft cloth.

WASH
Soft cloth and mild soap

RINSE
Fresh, clean water

DRY
Fresh, soft cloth

Your everyday routine

- Remove loose crumbs and debris with a clean, soft cloth.
- Wash with warm water and a small amount of mild dish soap, using a soft cloth or non-abrasive sponge.
- Rinse with clean water and dry with a fresh cloth to help prevent streaks and film.

No routine sealing is required. Use trivets under hot cookware and cutting boards during food preparation.

CARE / A FEW SIMPLE HABITS

Spills & protection

Wipe spills promptly. For everyday marks, repeat the wash, rinse and dry routine.

When something spills

- For food or grease, use warm water and mild dish soap, then rinse and dry.
- For dried residue, soften it with a warm, damp cloth before wiping gently.
- Blot colored spills; avoid spreading them across the surface.

Do not scrape with a metal blade or use an abrasive pad. Never mix cleaning products.

Protect the surface

- Use trivets or hot pads under hot cookware and heat-generating appliances.
- Use cutting boards. Lift cookware and appliances instead of dragging them.
- Avoid direct flame, concentrated heat and sudden temperature changes.

Avoid

- Abrasives: powders, steel wool, aggressive scrub pads and metal blades.
- Harsh cleaners: steam, oven and drain cleaners, paint removers, industrial cleaners and corrosive chemicals.
- Surface treatments: sealers, waxes, polishes and topical coatings.

Support & warranty service

Care questions: support@authterra.com

For a suspected manufacturing defect, keep purchase and installation records, photograph the condition and preserve the installation for review. Notify AUTHTERRA within 30 days after discovery, or any longer period required by law.

Warranty claims: warranty@authterra.com

The complete AUTHTERRA Limited Lifetime Residential Warranty governs coverage and exclusions.